



## Mary Hoffman | Director of Training and Operations

Mary Hoffman joined CHAD in October of 2011. She is a licensed and registered Clinical Laboratory Scientist and holds a Bachelor of Science degree in medical technology. She has experience working in clinical laboratory settings as a technologist, technical supervisor, and outreach consultant. As technical supervisor, she was responsible for leading a network of clinic laboratories in operation, quality improvement, and the JCAHO accreditation process. In her role as outreach consultant she responded to technical requests from customers and provided assistance in maintaining quality assurance programs, CLIA licensure and accreditation status.

Mary's role at CHAD is to manage the association's support of community health center operational excellence by providing oversight for CHAD's training and technical assistance programs. Mary provides leadership to CHAD staff as they relate to health center operations, member services and communication.

Mary provides assistance to the CEO by overseeing the day to day operations of CHAD and directs staff in the areas of training and technical assistance, strategic planning, and work plan development, monitoring, and reporting. Mary received her bachelor's degree from the University of Mary in Bismarck, ND.