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**CODING & COMPLIANCE INITIATIVES, INC.**

# Telehealth/Telemedicine Virtual Visits

**(913) 768-1212 | [www.ccipro.net](http://www.ccipro.net)**

# My Background

- My connection to coding and documentation
- My connection to clinical processes
- My connection to ICD-10
- My connection to YOU

# Disclaimer

The information provided within this presentation is for educational purposes only and is not intended to be considered legal advice. Opinions and commentary are solely the opinion of the speaker. Many variables affect coding decisions and any response to the limited information provided in a question is intended to provide general information only. All coding must be considered on a case-by-case basis and must be supported by appropriate documentation, medical necessity, hospital bylaws, state regulations, etc. The CPT codes that are utilized in coding are produced and copyrighted by the American Medical Association (AMA).

# Questions

# Question

- Per the HRSA website, FQHCs have been approved to bill Medicare as distant sites but I cannot find any other documentation.
- I would like to confirm if we can bill as a distant site and the billing requirements if so.

# Information

- Medicare has not yet provided specific guidance on the payment method for telehealth services furnished by FQHCs as distant sites during the emergency period. The CARES Act does provide that FQHCs will be paid at rates similar to the national average payment rates for comparable telehealth services under the physician fee schedule.

# Question

- Should we bill G0071 and a 9942X code together for the same visit?
- RHCs and FQHCs must submit an RHC or FQHC claim with HCPCS code G0071 (Virtual Communication Services). For claims submitted with HCPCS code G0071 on or after March 1, 2020, and for the duration of the COVID-19 PHE, payment for HCPCS code G0071 is set at the average of the national non-facility PFS payment rates for these 5 codes (G2010, G2012, 99421, 99422, and 99423). Claims for G0071 will be paid at the CY 2020 rate of \$13.53 and later reprocessed with the new rate of \$24.76 (which is the average of the 5 codes listed above).

# Question

- We have some conflicting information on what the POS for billing Medicare for telehealth.
- Should we be using 02 or 11?
- Either way we are appending the 95.
- What is the correct billing procedure?



# Question

- I have a patient that was seen via telehealth and then ended up coming to the clinic for lab work (same day).
- Do we need to put a modifier 25 on the E/M last week, could she please clarify this? I guess we are just wondering why you would need to do this? And would this be for all insurances? My patient is a Medicare patient.



# Contact

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# About CCI

- CCI assists our clients improve their documentation quality, coding and billing accuracy, and compliance with health care regulations [www.ccipro.net](http://www.ccipro.net)

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Ms. Sulzberger is a Licensed Practical Nurse, Certified Professional Coder and ICD-10 Trainer. She received her Bachelors of Science degree in Business Administration from Mid America Nazarene University. Ms. Sulzberger received her nursing license in 1994 and was a practicing clinician at Saint Luke's Health System for several years before transferring to the internal compliance/audit area. She became credentialed as a Certified Professional Coder in 1996 and assisted the Saint Luke's Health System with performing medical record chart audits to verify the accuracy of the internal coding and claims processing.

Ms. Sulzberger spent approximately six years as a coding/billing consultant with National accounting and consulting firms (BKD, Grant Thornton) before becoming the President of Coding & Compliance Initiatives, Inc. (CCI) in April 2003. Ms. Sulzberger assists her clients with improving their operational performance in a variety of critical outcome areas, including coding/billing, corporate compliance, charge capture processes, etc. Ms. Sulzberger works with a variety of health care providers including hospitals, physician practices, and rural health clinics in their daily compliance and operational activities.

Ms. Sulzberger presents locally and nationally on coding topics as well as developing specialized training programs to meet the needs of her clients. Shellie recently was credentialed through American Institute of Healthcare Compliance as a Certified ICD-10 Trainer.